



## OXNEAD HALL

### Frequently asked questions

#### CATERING QUESTIONS

Can our menu be tailor made?

Yes. We will work with you to provide the perfect menu for your wedding day.

Is it possible to choose a couple of dishes?

We recommend you choose one starter, one main course and one dessert. If you wish to give your guests an choice (pre-orders required) we charge an extra £5 per person for a choice of two different dishes.

Can you cater for our guests who are vegetarians or have food allergies?

Yes, allergen, vegan and vegetarian adapted menus are available to guests with dietary requirements at no extra charge.

I have a copy of an old menu/catering brochure but would like a dish from the new menus, is that possible?

You can mix and match dishes from any of our brochures.

Can we bring our own caterers?

No. It is essential that we provide a consistently high standard of catering at Oxnead Hall and therefore only allow our own in house experienced chefs, who offer an exceptionally high level of service using quality locally sourced ingredients.

When do I need to provide my pre-orders?

We require all pre-orders four weeks before and your final table plan to be with us two weeks before your event. Your wedding coordinator will give you a blank table plan to fill in.

Can I bring my own alcohol?

You can only bring your own wine, prosecco or champagne, however there will be no reduction in the cost of the package. If you would like more wine, prosecco or champagne on top of what we offer in the package, then you can bring this in for a corkage of £4.50 per standard size Wine/Prosecco/Champagne bottles, magnums are £9. Alternatively we have an extensive wine list at competitive prices which are available on sale or return. The only other exception is a keg of real ale – please ask your wedding coordinator for more details.

Can we have a chip van, ice cream van or crêpe van outside?

Yes. You are welcome to have any novelties that we can't provide for the evening reception only, however there will be no reduction in the cost of the package. We take a 10% commission from these vendors, the wedding couple must organise this with the vendor and pay us direct. Please make sure they have all the relevant insurance before booking them.

Should we provide our contractors with a meal?

We recommend you provide your contractors with a meal if they will be spending more than five hours at your wedding. We have two options available: we can provide either a twocourse meal from your wedding breakfast menu or sandwiches.

Do you provide crockery?

The crockery includes the traditional silver cutlery, linen and glassware, which is included in the package.

With the package, can we make any changes?

No, you cannot make any changes to the package, you can only increase the amount of guests. You can add extras to the package but you cannot remove anything.